



PENNY POST NEWSLETTER

ISSUE 03

SAVINGS AND LOANS STRAIGHT FROM YOUR PAY FOR THE ROYAL MAIL FAMILY



Win a £200 One4All Gift Card by completing our Member Survey

Your views matter. Please help us by taking part in our online Members' Survey. It should only take a few minutes to complete, and you could be the lucky winner. All entries received by 4pm on 31st January 2022 will be entered into our FREE prize draw & 1 lucky member will win a £200 gift card. Good luck!

www.pennypostcu.com/MembersSurvey2021



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Celebrating 25 Years of Penny Post

The 31st January 2021 was Penny Post's 25th Anniversary, and not even a worldwide pandemic could stop us celebrating this fantastic milestone! 25 years serving the Royal Mail family is a great achievement, only made possible by the support of you, our members.

In January's 25th Anniversary Members' Draw, 1 lucky member won £1,000 and a further 25 members won £100 each. Many more members benefitted from our Anniversary Loan Offer in March.

Whilst the pandemic has impacted some of our plans, we've enjoyed sharing reflections and competitions with members throughout the year.

Like most businesses, COVID-19 continues to impact Penny Post and the Board are aware of the continuing challenges we all face in these uncertain times. Supporting members remains our priority. Record savings and a reduced demand for loans have inevitably impacted financial

institutions, with most High Street banks slashing interest rates. Penny Post remains well placed to weather these uncertain times and the Board will endeavour to once again provide a competitive return for members for the financial year ending 30th September 2021.

25th Anniversary eBook

As part of our 25th Anniversary celebrations, we created a special Anniversary eBook, reflecting on the first 25 years of Penny Post. Included is how the 'Penny Post Pioneers' started our credit union, major milestones, and how the 'members helping members' ethos is still in practice today!



View here: www.penny-post.co.uk/penny-post-25th-anniversary

Best CU South winner

Its official! Penny Post is the Best Credit Union South, having won the award in the national Consumer Credit Awards 2021. A massive thank you to every member who took time to vote for us – we couldn't have done it without you!



New website

In September we launched our new website which includes a new Savings Calculator and Loan Finder. It's been great to hear positive feedback about the website from so many members!

This is the first stage of our online improvement plan. Plans for next year include an upgrade to our Online Banking area, including instant bank transfers.



Recommend a colleague & get £10

Great news! We have increased the Member Bonus paid for recommending Penny Post membership to colleagues. You'll now receive a £10 Member Bonus to say 'thank you', when you recommend Penny Post membership to a work colleague.

As members know, savings and loans straight from your pay is so easy. If

you love being a Penny Post member, please spread the word, share your experiences with work colleagues and help us give them the same great service!

<https://pennypostcu.com/news/recommend-colleague-10/>



Annual General Meeting

All members are invited to attend our online Annual General Meeting at 10.30am on Sunday 30th January 2022. Once again, we will be using the GoTo Webinar platform for the virtual AGM, hosted by ABCUL. The AGM documents are available on our website. There is no cost to take part so if you would like to attend, please register.



www.pennypostcu.com/news/aggm-2022

Cyber Essentials Certified

Penny Post is now a Cyber Essentials certified organisation and holds a valid Cyber Essentials Certificate. Certification gives us and our members peace of mind that our defences will protect against the vast majority of common cyber attacks.

Find out more: <https://pennypostcu.com/news/cyber-essentials-certified/>



Race 4 Life

Congratulations to Helen, Charissa, Matt, Nic, Tan & Jas on completing the Cancer Research UK Race for Life in October, in West Park, Wolverhampton. A big thank you to everyone who sponsored our Team, raising over £900 for this worthy cause.

Find out more: www.pennypostcu.com/news/race-for-life-2021/

Farewell Jayne & Vera

This year we said goodbye to 2 longstanding Team members, Jayne Walker and Vera Kelsey. Both are well known to many members after long careers with Royal Mail. Jayne has moved on to pastures new, whilst Vera, one of the 3 Penny Post Pioneers who set up our credit union 25 years ago, is finally enjoying retirement!



Find out more: www.pennypostcu.com/news/farewell-jayne/



Find out more: www.pennypostcu.com/news/vera-retires/



In Brief

USA Partnership

We've launched an exciting new international partnership with Community First Credit Union of Jacksonville, Florida, USA to share ideas and experiences for the benefit of members on both sides of the Atlantic. Find out more: <https://pennypostcu.com/news/icu-day-2021/>

The Debt Code

We are the first credit union in the UK to sign up to the Code of Best Practice for Debt Collection and Recovery. Find out more: www.pennypostcu.com/news/penny-post-signs-up-to-the-debt-code/

Highly Commended at the National Apprenticeship Awards

For the second year running, we were awarded 'Highly Commended' in the West Midlands Regional Finals in the 2021 National Apprenticeship Awards. What a great achievement! Find out more: www.pennypostcu.com/news/regional-finalist-apprenticeship-awards/

Charissa selected for CU Futures

We're proud of Team member, Charissa Roswess, who was selected for the national CU Futures training programme. Find out more: www.pennypostcu.com/news/charissa-selected-for-cu-futures/

Shortlisted in 3 categories at the BCCC Awards

Penny Post was shortlisted in 3 categories at the Black Country Chamber Business Awards 2021. Jas Kaur was a finalist in the 'Exceptional Employee or Team' category, Graham Jones a 'Director of the Year' finalist and Penny Post was a 'Best Small Business' finalist. Find out more: www.pennypostcu.com/news/penny-post-shortlisted-in-3-categories-at-business-awards/

Congratulations Lewis

Congratulations to Team Member Lewis Price on graduating from the national CU Futures training programme. Find out more: www.pennypostcu.com/news/cu-futures-graduation-for-lewis/



PrizeSaver

Have you signed up to PrizeSaver yet? Penny Post is pleased to join other credit unions across the UK to offer members the chance to win £5,000 every month. Simply open a PrizeSaver account and transfer funds to it from another Penny Post account! There's no cost to join & no 'ticket to buy'! Easy! Good luck!!

Find out more: www.pennypostcu.com/prizesaver-account