

GETTING STARTED

with the CU App



Download the Credit Union App to manage your money 'on the go', conveniently from your mobile, whenever you wish

Securely request withdrawals, transfer between accounts, view account balances and transaction history, and more!

You will need your Member Number to register on the App

Find this on your New Member Welcome Email or on the top of our letters

BEFORE YOU BEGIN

GRAB

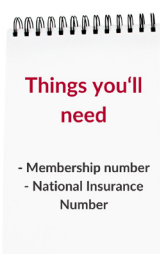
your mobile phone

You will need this to receive your One Time Passcode



PREPARE

your National Insurance Number and Membership Number



SEARCH

'Credit Union App'

on App Store or Google Play and download



HOW TO GET ONLINE

Follow our
step-by-step guide

1 Once you have downloaded the CU App, you will now need to register to access your account. This can be done directly through the App or via our website.

To register through our website, click 'Member Login' in the top right hand corner, or at the bottom of the Mobile Menu.

2 Click the 'Set-up your login details here' link (in the pink banner towards the top of the screen).

3 Enter your Membership Number, National Insurance Number, and date of birth. Click 'validate'.

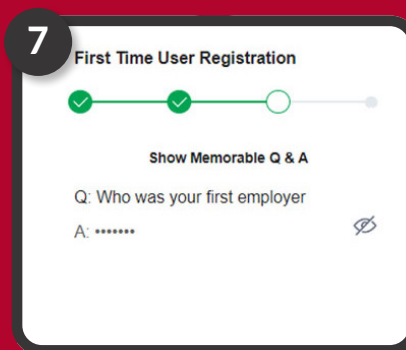
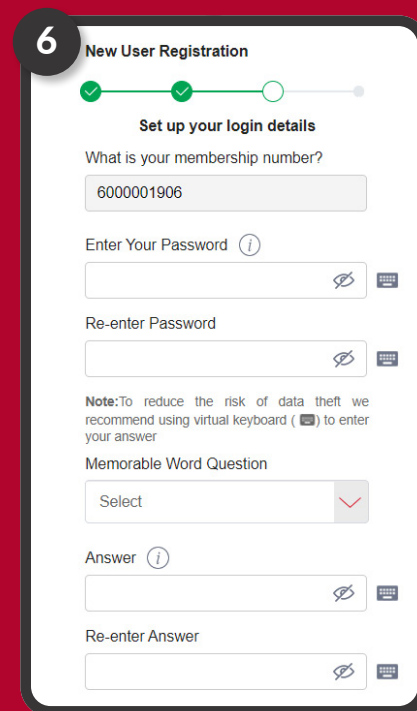
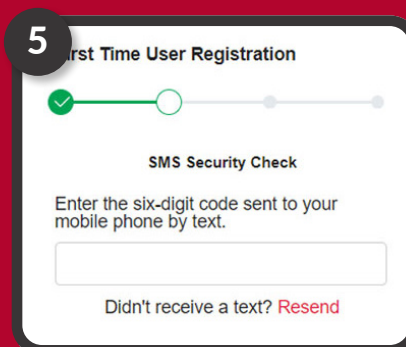
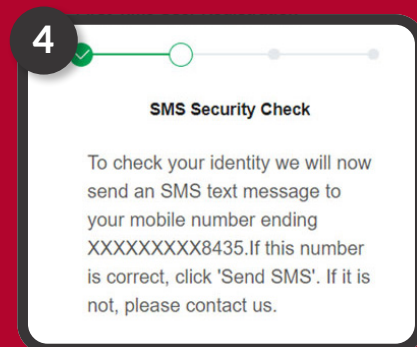
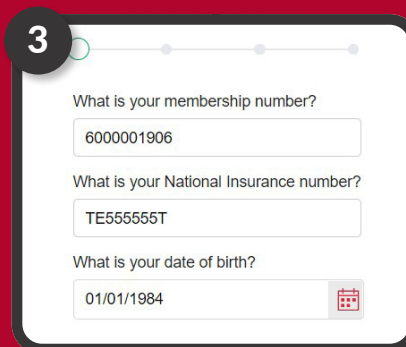
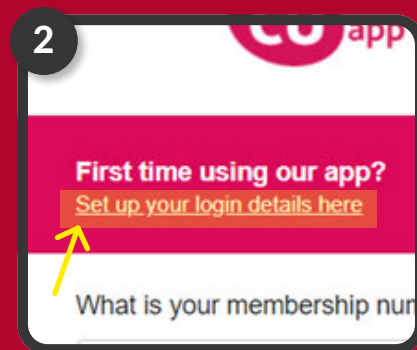
4 You will need your mobile phone to receive a one-time passcode (OTP). If you do not receive your OTP within a few minutes, please click 'resend'.

5 Enter your OTP and click 'confirm'.

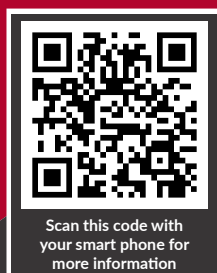
6 Enter your Membership Number and set up your password. Select a memorable question and type your answer into the boxes. Click 'proceed'.

7 Confirm the answer to your memorable question is correct. Click 'confirm'.

8 Once you are happy with the Terms and Conditions and the Privacy Notice, tick the boxes shown and click to confirm.



All done - you can now log in to online banking!



Scan this code with your smart phone for more information



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