



PENNY POST
CREDIT UNION

CHANGING YOUR PENNY POST PIN

IN 4 QUICK & SIMPLE STEPS!

T: 0333 332 1461

E: office@penny-post.co.uk

1 LOGIN

Login to your Penny Post Account on our [website](#). To do this, you will need your **membership number, date of birth** and **6 digit pin number**

If you do not remember these please call us on 0333 332 1461 or message us securely on the [Nivo app](#).

Please enter your member number and Date of Birth

Member Number:

[I don't know my Member Number](#)

Date of Birth: January

CONTINUE

Member Number: **CHANGE**

Date of Birth:

PIN Number:

Please use the 3rd, 4th and 5th digits from your PIN

[I don't remember my PIN](#)

LOGIN [cancel](#)

MEMBER'S AREA HOME

ONLINE BANKING

LOAN CALCULATOR

PRINTABLE FORMS

CHANGE PIN

CHANGE PAYROLL DEDUCTION

SAVING ACCOUNTS

MAKE A PAYMENT

LOGOUT

2 CLICK ON "CHANGE PIN"

Once you have logged in, simply click on **"Change PIN"** on the left-hand side of the screen

3 COMPLETE THE FORM

Enter your old 6 digit PIN and new 6 digit PIN into the required boxes and then hit the green "Save" button

Old PIN: *

New PIN: *

Confirm New PIN: *

SAVE

Change PIN



Change PIN Successful

Your old PIN is deactivated and your new PIN is now active. Please use your new PIN from now on.

4 ALL DONE!

You have now successfully changed your PIN. Please memorise your new PIN and **never** disclose it to anybody.

Your old PIN will now have been deactivated. Please use your new PIN from now on

Remember, you can contact our friendly customer services team at any time during our office hours- whether it be quickly and securely via the [Nivo app](#), on the phone or through e-mail. Our contact details can be found at the top of this page, and also on our [website](#).